HAIR XTACY salon

Deposit Policy

Date — Effective October 20, 2022

To — Our Loyal Clients

From — Hair Xtacy Salon - Premium

At Hair Xtacy, we aim to give you, our valued clients the best experience possible. In return, we require all clients to pay a deposit to secure their next appointment. Please note that your card will not be charged at the time of booking.

Hair Xtacy deposits allows you to cancel your bookings up to 24 hours before your scheduled start time.

If you have to cancel your appointment within 24 hours of your scheduled start time, your deposit of 50% of the service will be withheld by the salon.

As a courtesy, appointment confirmation messages are sent 48 hours in advance of the appointment by SMS and then also by email when provided.

If you have any questions or concerns, please do not hesitate to ask your stylist or the receptionist.

We look forward to seeing you for your next visit!

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